

PRISM



PILKINGTON RETIREMENT INFORMATION AND SUPPORT MAGAZINE • www.pilkingtonfamilytrust.com

William's AMAZING gazelle!

Welder with the touch of a sculptor



This metal gazelle sculpture, three months in the making, is the fantastic creation of William Kiggins who retired 29 years ago from Pilkington Lathom. His working experience of welding and fabricating has continued into retirement, making many more items - all for his own personal interest.

William has also worked on Channel 4's programme "George Clarke's Amazing Spaces" using his steel and metal work skills to enable the complete end wall of a building to open outwards.

This isn't the first time William has appeared in a Pilkington's publication. In May 1973 in the Pilkington News (as pictured above), he was shown with another of his creations, a bird carved out of oak and mounted on a lamp stand. The article also mentioned that William had been asked to produce a trophy for the "Brain of Lathom Competition" and gave weekly lectures on welding at Harris College, Preston.



Here is an amazing talent that we would like to showcase to our readers.



Invitation to the Mayor's Parlour

Guests from Ruskin Lodge were invited to the Mayor of St Helens' Parlour in April for afternoon tea.

The event included the Mayor and Mayoress providing a history of the Mayors of St Helens and showing the gifts and ornaments that special visitors had presented over the years, which are displayed in the parlour.

It was a lovely surprise for the guests and they were thrilled to take part in this special afternoon occasion.



2 SPECIAL BIRTHDAYS
104 - congratulations Mrs Wilburn



3 MONDAY CLUB AT ST ASAPH
Organisational change



8 CALLING ALL TRANSPORT BUFFS
Vintage commercial vehicles on display

Special Celebrations

EDITOR'S NOTES

Welcome to the summer edition of PRISM and my first as editor.

After spending the last 14 years as manager at Ruskin Lodge I was excited to move into my new role as Welfare Programme Manager in December last year. However, I didn't realise I would also become the editor of the magazine. It's quite a daunting prospect, but I will do my best to keep your magazine interesting, informative and enjoyable to read.

I hope by the time you read this edition, England is celebrating a memorable World Cup win (I can only dream) and we are continuing to bask in the wonderful weather we have had recently. After the harsh winter experienced in many areas, the warm, bright days are more than welcome.

Did you watch the Royal wedding? What a wonderful occasion, not only for the new Duke and Duchess of Sussex, but also for the whole country. My best wishes go out to the happy couple.

Congratulations to Ruskin Lodge for once again achieving an overall rating of 'GOOD' following the Care Quality Commission inspection in January this year. The home achieved 'GOOD' in all areas which is not an easy task. Only with the hard work and commitment of the Trust Fund and its staff can high standards be achieved and maintained over a long period. Well done to everyone involved with the Lodge.

On the subject of Ruskin Lodge, for those of you living in or near to St Helens, if you have a few hours a week to spare, how about becoming a volunteer on one of our buses? The role involves acting as a chaperone when our drivers pick up guests for daycentre and also on days out. It's a great way to spend some spare time and help others. If you are interested contact Pauline Middlehurst on 01744 20010.

I am sure most of you will have heard about the new General Data Protection Regulation, which came into force on 25th May this year. This replaced the old data protection regulations. I am pleased to say that the Trust Fund is compliant with the new regulation.

You can view the Trust's new privacy notice on page 8 of this edition.

We have some great stories for you this time including the wonderful Gazelle sculpture, tea with the Mayor and many more. Don't forget this is your magazine and whilst I will do my best to bring you information which is helpful and useful, I would love to hear from you. So please send me stories, achievements, information and articles which you think may be of interest to other people. I can't promise to include every story, but I will include as many as possible.

I think that's enough from me now. Don't forget, send me your stories or give me a call on 01744 457903.

Have a great summer.

Diane Swift, Editor



For details of how to contact us see page 6

Mrs A Wilburn from St Helens, celebrated her 104th birthday on 23rd March.



Mary (Polly) Nicholson from St Helens was 103 on 12th January.



Mrs Rose Hill of Stourbridge, celebrated her 100th birthday on 1st June with family and friends.

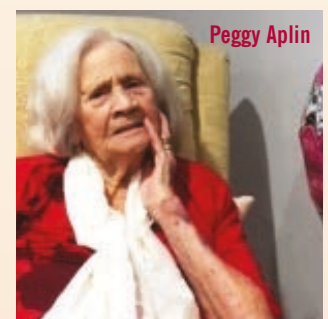


Mrs Lillie Ashton from St Helens (pictured right) celebrated her 100th birthday on the 22nd March.

Born in 1918 in Devon Street, St Helens, Lillie enjoyed a lovely up-bringing - her father, James, worked down the pit while her mother, Ethel, stayed at home looking after the children.

Lillie worked in a local chip shop in George Street, where she cut the fish and prepared it for cooking. She was called up to the army during the war period, looking after the armour.

Lillie, who worked for Pilkington for 22 years, married her husband, Edward (Ted) in 1935 in St Nicholas Church, St Helens. She has three children, Maureen, Graham and David.



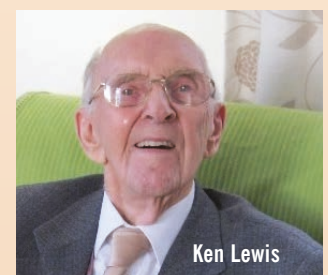
Peggy Aplin of Sittingbourne, Kent was 101 on 9th January.



Olive Harrison MBE celebrated her 101st birthday in St Helens on 13th June.



Congratulations to Mr Donald and Mrs Mildred Vose, St Helens, on their Diamond Wedding Anniversary on 5th July. Mr and Mrs Voses's wedding picture appeared in the 1958 Sept/Oct Cullet Magazine



Congratulations Kenneth Lewis from Prestatyn, who was 100 on 3rd February,

Congratulations

Mrs Renee Birch who celebrated her 100th birthday on 22nd March with her family in Rainford.

Welcome to our new members of staff



**John Halliwell
Coach Driver/Handyperson**



**Karl McLeish
Ruskin Lodge Chef**



**Ian Blackburn
Coach Driver/
Day Centre Assistant**



ANNIVERSARIES

Congratulations to the following couples who have, or are about to, celebrate their special anniversaries.

PLATINUM WEDDING (70TH)

Henry & Iris Wilcock,
Wigan – 5/6/18

SAPPHIRE WEDDING (65TH)

Janet & Vic Atterbury,
Evesham – 9/5/18

Mary & William Dixon,
St Helens – 6/6/18

Mr Richard and Mrs M Guppy,
Cwmbran – 24/8/18

William and Joyce Bradshaw,
Flint – 4/7/18

John and Dorothy Woodward,
Great Barr – 17/7/18

DIAMOND WEDDING (60TH)

Donald & Mildred Vose,
St Helens – 5/7/18

John & Joyce McGrail,
St Helens – 26/12/17

Chris & Annie Richardson,
St Helens – 15/2/18

Richard & Dorothy Parry,
Perth – 22/2/18

Thomas & Margaret Prytherch,
Denbigh – 1/3/18

Arthur & Margarite Gillon,
St Helens – 2/6/18

George & Violet Close,
Clydebank – 7/6/18

Arthur & Sylvia Davies,
St Helens – 12/6/18

Norman & Alma Twiss,
Wigan – 21/6/18

Mervyn & Rita Lucas,
St Helens – 28/6/18

Albert & Elizabeth Penny,
Preston – 28/6/18

George & Jean Blunt,
Doncaster – 19/7/18

Stanley & Eva Kay,
St Helens – 26/7/18

Douglas & Ella Curry,
Warrington – 16/8/18

GOLDEN WEDDING (50TH)

Keith & Joan Murray,
St Helens – 24/2/18

William & Barbara Vose,
St Helens 30/3/18

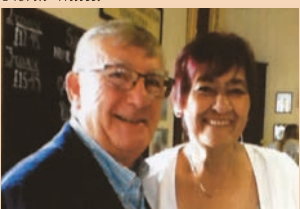
Linda & John Davis,
Ivybridge – 1/9/18

Alan & Gillian Jaques,
Nottingham – 5/10/18

Raymond & Jean Waring,
St Helens – 15/6/18

Alan & Elizabeth Fairhurst,
St Helens – 18/8/18

Congratulations to John and Gwen Dixon from Powys, pictured below, who celebrated their Golden Wedding on 10th February with a weekend away at Bodelwyddan Castle in North Wales.



Held up at gunpoint

Being held up by gunpoint whilst driving for Pilkington was the experience John Wilson of Rainford recently shared with the Pilkington Family Trust. John recalled the terrifying event in 1952, which was published in the Daily Express and the local St Helens' newspaper.

John joined Pilkington as a school leaver and at 18 the Company started to teach him to drive the work's van. His driving instructor at the time of the incident was Pilkington employee, Ken Webb (unfortunately now deceased). John and Ken had left the van, which was loaded with asbestos gloves, in the works' garage to eat their lunch. After returning to the van, John and Ken were unaware that an armed masked man had climbed in the back and hidden under the gloves!

Eventually the man emerged from

underneath the gloves putting a gun to Ken's head telling him to drive to Pilkington's pay office.

John drove to the pay office where Ken was instructed to get out and order the staff to open the shutters. Having initially thought it was one of their colleagues playing a joke, it was now dawning on Ken and John that this was a real situation, so as Ken approached the pay office, he warned the receptionist not to open the door, but phone the police.

The gunman at this point, realising



Pictures are taken from the 1952 article in the Daily Express. John Wilson is on the left and the late Ken Webb is on the right.

something was wrong, made Ken get back into the van and pointed the gun at John telling him to get him away quickly. They drove into Watson Street and away from the works, eventually hitting a traffic jam, where the gunman jumped out and ran off.

It was later revealed that there was £30,000 in wages in the pay office that day. John and Ken were called into the office and presented with a £5 note each for foiling the robbery (£5 was a lot of money in 1952!).

Legion d'Honneur



Dennis Firth holding his medal seated next to his wife, Marjorie.



Yet again one of our brave beneficiaries has received the Legion d'Honneur medal, the highest honour in France.

Dennis Firth, from

Eccleston, St Helens, was a Rank Warrant Officer in World War II. As a flight engineer on a Short Stirling aircraft (this was a four-engine heavy bomber used by Great Britain in WWII) Dennis served from April 1943 to January 1947, spending time in France, Egypt, Malta and Palestine.

He undertook 30 military operations from June 1944 to assist with the French reoccupation. This involved dropping troops

and supplies overnight into occupied France. He also undertook three trips to Arnhem to deliver troops and supplies.

Dennis ended his career on board a Lancaster, which carried an Airborne Lifeboat (Airborne Lifeboats were powered lifeboats that were made to be dropped by a fixed wing aircraft into the water to aid in air sea rescue operations).

Once again we would like to thank Dennis and all his fellow service personnel for their dedication and bravery in World War II.

Monday Club at St Asaph

The Pilkington Pensioners Monday Club is losing some of its volunteers. Jack and Brenda Smart have decided to retire after 18 years of dedicated service running the club.

Also Mona Scholyz, who has made teas for the members for the same length of time, and Mona's sister, Sylvia, who was a more recent volunteer, have decided to leave.

They were presented with bouquets of flowers from the Pilkington Family Trust at the annual meal at Kinmel Manor, together with gift vouchers from members of the Monday Club. They will be missed, but have promised to attend the trips so members will be able to keep in touch.

Beneficiaries Joan and Ted Reece have now taken over the organising of the Monday Club.



Mona Scholyz with MD Paul Morgan.



Brenda and Jack Smart with MD Paul Morgan.

Disabled persons' railcard

National Rail is raising awareness of its disabled persons' railcard, which is available to the general public.

You may qualify if you are in receipt of a disability-related benefit; have a visual or hearing impairment or have epilepsy.

Benefits are saving 1/3 on most rail fares for you and a friend, on Standard and First Class Anytime, Off-Peak and Advance rail fares. The cost is £20 per year.

Further information can be found online at www.disabledpersons-railcard.co.uk or telephone 0203 102 9085.

Lasting Power of Attorney?

A Lasting Power of Attorney will give legal authority (should it be needed) to people you choose to help with your welfare or financial matters.

It comes in two different forms. One covers your property and financial affairs and the other covers health and welfare issues. You will not necessarily require both, but any Lasting Power of Attorney made will need to be registered with the Office of Public Guardian before it can be used. The powers may be modified and restricted to suit your needs.

If you registered a Power of Attorney from 1 April 2013 to 31 March 2017 in England or Wales you may be able to claim a refund.

To claim a refund online: <https://claim-power-of-attorney-refund.service.gov.uk/start> or phone: 0300 456 0300 (option 6).

Ruskin Lodge St Helens CQC inspection

High standards once again were the outcome of the latest Ruskin Lodge inspection by the Care Quality Commission (CQC) in January 2018.

Two days of unannounced inspection saw close scrutiny of care records, medication administration, staffing and recruitment processes, staff training together with quality monitoring and continual improvement of services processes.

Guests' feedback about the services, gathered during the inspection, all contributed towards achieving the final CQC "GOOD" rating.

Guest comments included:

- "I always feel safe when I visit",
- "The food here is to die for",
- "Staff bend over backwards",
- "There's not one member of staff here who's unkind",
- "I'm registered blind, the staff are very good at supporting me".

Newly CQC-registered Ruskin Lodge Manager, Nicola Ugurbascicek, said: "Registered persons have a legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the service is run. The Inspector examines five key areas during the inspection.

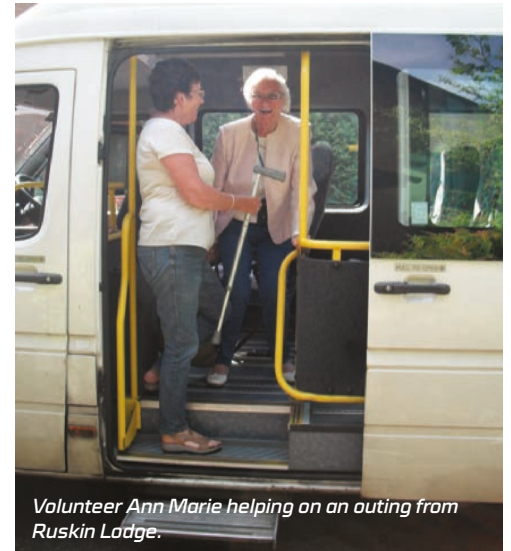
They ask if the service is:

- safe;
- effective;
- caring;
- responsive
- well led.

"The staff here all work as a team to provide this valuable service and I am delighted that Ruskin Lodge has once again maintained its high level of standards in the latest inspection."

Above right: North Wales guests helping with refurbishment of conservatory area at Ruskin Lodge.

Right: Guests at Ruskin Lodge celebrating the Royal Wedding of Prince Harry to Meghan Markle.



Volunteer Ann Marie helping an on an outing from Ruskin Lodge.



Beneficiaries enjoying the sunshine at Ruskin Lodge.



Calling all transport buffs!



The Museum of Road Transport in St Helens is in the process of setting up a display board of Pilkington commercial vehicles, mainly from the 1940's and 1950's.

The Museum houses buses, cars, fire engines, bikes and other transport memorabilia.

There are cabinets full of model buses, model trams etc. The museum also boasts the double-decker London Transport bus used in the film "To Sir with Love" featuring Sidney Poitier and Lulu.

Formerly called the St Helens Transport Museum, the building itself dates back to 1888. Later in the year, the museum is expecting to take delivery of a steam engine

that spent 30 years in service for Pilkington!

For anyone interested, the address of the museum is The Old Bus Depot, 51 Hall St, St Helens, WA10 1DU.

For opening times (normally weekends only) please contact the museum directly on 01744 451681 or email info@nwmort.co.uk.

Full details including special events can also be found on their website, www.nwmort.co.uk

A photograph in St Helens AGE UK 2018 calendar prompted beneficiary Pat Arkwright to contact PRISM when she recognised her late husband, Robert James Arkwright circled on the left of the picture.

Does anybody recognise themselves or others in the group of Pilkington employees stood on the steps of what was known as the Grove Street Offices? Sir Harry Pilkington is in the middle of the group. The photo is believed to have been taken about 1955.



FEEDBACK

■ Further to the article "Can you recall this HQ's history?" in the last edition of *PRISM*, Kevin Casey of Lens Based Media has asked to pass on his thanks to all those who took part.

His book has now been published. For more information or to buy the book visit: <https://lensbasedmedia.bigcartel.com/products>

■ Mr William Dixon identified his father on the picture of the bowling team we printed in the winter edition of *PRISM*.

His father, also called William Dixon, was on the back row, third from the right.

Arthur's musical skills

The story of Sgt John Molyneux VC in the last edition of *PRISM* saw Arthur Peter Gillon make contact to advise he played the Last Post and Reveille at Sgt Molyneux's St Helens Cenotaph memorial service in October 2017.

Arthur, who retired from Pilkington in 1991, also plays trumpet and cornet for a few local bands and has entertained guests at Ruskin Lodge.



Deaths

Below are lists of retirements and deaths for the period December 2017 to July 2018 inclusive

It is with regret that we report the deaths of the following pensioners.

ALEXANDRA WORKS

Joseph Gaskell

BP R&D

Dr G F Scrimshaw

CAPS MICROFILM

Edna Burton

CHANCE

Enid Mynett
Ernest Barry
Mary Colclough
Eileen Frances Wilson
Joyce Hope
Evelyn Hutson
Wilfrid H Hadley

CITY ROAD

Bridget McCrorey
Allan Bibby
Norman J Thomas
Frederick Holland
William Hudson
Gabriel Rotherham

COWLEY HILL

Agnes Tatlock
John Rothwell
Arthur Thomas
Colin Topping
Stephen Lawrenson
Thomas Taylor
Ann Statter
Mildred Cahill
George A Moss
Wilfred Lawrenson
Leslie J Martin
Roy Lyon
Kenneth Cutts
Rita Middlehurst
Roy Houghton
Arthur MacDonald
William J Jones
Wilfried Wiltshire

William Leyland
Henry Marsh
John Harrison
Eric Leigh
Stanley Arnold
Gladys Hill
Robert Walmsley
William Johnston
Wilfred Stott

CP ST ASAPH

Roy Poiner

DISTRIBUTION

Joseph Southward

DONCASTER

Raymond Chappell
John Crosby
Kath Peters
Maureen Gleadall
Albert Lemasurier
Joseph Haughey

FIBREGLASS

Annie Scott
Gertrude Bailey
Kathleen Hill
Terence Smith
Neil Calder
Matthew Cunliffe
Ruby Evans

FLAT GLASS

Gordon Jones

GREENGATE

B Hill
Alan Forber
William Hewitt
George Harrison
Ronald Dean
Henry Gibbons
William T Clair
GL Davies
Norbert Maleedy
William E Price

GROVE STREET

Maureen Downs

HEAD OFFICE

Hilda Frodsham
Henry Spencer
Patricia Corcoran
John Millington
Stanley Brown
George Fairclough
Thomas R Crabtree
Elizabeth Gillis
Helen Beard
David Armstrong

LATHOM

Joan Fraser
Derek John Houghton
Norman Murphy
Eric Peel
Joseph Earle Lewis
John Dagnall

P.O.P LIMITED

Patrick Roy Pitson

PILKINGTON AEROSPACE

David Pugh

PILKINGTON GROUP LIMITED

Michael C Freeman
Terence Calladine
Thomas Gumley
Rita Forber
Anne Broughton
Brian Parritt

PILKINGTON SPECIAL GLASS

John Roberts

PILKINGTON PLYGLASS

Frederick Brooks

PONTYFELIN

John G Jones

PPE ST ASAPH

George Kenneth Roberts
William Edward Davies

PRL STIRLING

Robert Anderson
William Ramsay
Arthur Ross

PUKL LEEDS

Walter Ormsby

PUKL P&M DOWNSTREAM SITES

William Johnson
John Cullen
Peter John Brittain

QUEENBOROUGH

Yvonne Arthur

QUEENSFERRY

Ottorino Finzi
Ann Owens

RAVENHEAD

Peter O'Keeffe
John Roberts
Harry Briars

RUSKIN LEISURE

Kenneth T Knowles

SHEETWORKS

Hannah Gerrard
Alexander Taylor
Brenda Atherton

ST ASAPH

Doris Thomas
Valerie Vickery

TRANSPORT

Richard McNaughton

TRIPLEX AIRCRAFT & SPECIAL PRODUCTS

Brian Hastings
Shaun Keohane

TRIPLEX ECCLESTON

James Lee
Geoffrey Pennington
Henry Kenyon
James Hand
Gordon Chadwick
Beryl Hesketh
Joseph Brian Davies
Monica Foster
Allan J Wilton
Thomas Ashcroft
Leslie Page
Ronald James Mitchell
Clive Hunt

TRIPLEX KINGS NORTON

Ian Sansom
Norman Marriott
Malcolm Green
David J Soobrey
Alan Reeves

TRIPLEX LARKHALL

Charles McAuley

TUNNEL

Thomas England

WATSON STREET

Teresa Mernagh
John Beard
James McCarthy
Levi Fletcher
Margaret E Reed
Margaret Whittle
Anne Green
William Baxter
Ronald Southworth
Roy Ellison
Leonard Freeman
Dennis Brighouse
Ronald Jackson
Edward Parry

WREXHAM

William H Evans

Retirements

BRISTOL

Richard Sidders
Boyd Henden
Kevin Quartley

BP UK

Steven Berry

KINGS NORTON

Victor Hastings-Spaine

LATHOM

Michael James Baines
Stuart McArthur
Anthony Moore
Ian Roscoe
Stephen Minshall

PILKINGTON ARCHITECTURAL

David Bonney
Stephen Thomas

PILKINGTON RETIREMENT SERVICES

Anne Millett

PLYGLASS

Kevin Wragg
Anthony Pearson
Philip Betts

QUEENBOROUGH

Gary Newing
Barry Crockford
David Telford

REDDITCH

Keith Hayden

WATSON STREET

Raymont Hunt
Robert Hathaway

In the last edition of *PRISM* the death of Mr D A Button of Wiltshire was reported.

This was incorrect due to misinformation provided to the Trust and we are glad to report that Mr Button is alive.

We would like to extend our sincere apologies for any distress this may have caused to Mr Button, his family and friends.

Contact us...

By telephone: 01744 457929

In writing: The Pilkington Family Trust
Units 16-20
Chalon Way Business Park
Chalon Way East
St Helens, Merseyside, WA10 1AU

e-mail: enquiries@pilkingtonfamilytrust.com

If you prefer you may wish to complete the slip and return it to the above address, and we will get back to you as soon as possible.

Produced by: LBW Communications Ltd. Email: lorna@lbwcomms.com; Tel: 01295 690074 • Mob: 07917 548589



Name, address and telephone number of sender:

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Nature of enquiry:

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Every effort is made to ensure that details and information in the magazine are correct at the time of going to press.

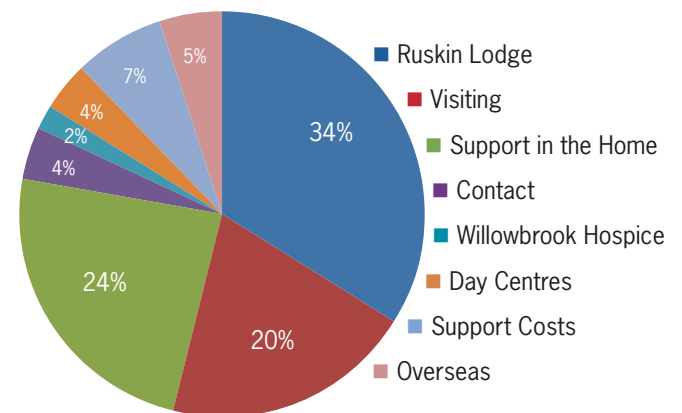
Finances

The C & A Pilkington Trust has continued to provide care and support to the beneficiaries throughout the financial year to 31st March 2018.

A snapshot of how the income generated was spent is shown in the pie chart.

The income continues to be generated largely by investments, though continued grant support from the Pilkington Charitable Fund, NSG Pilkington to assist the Dementia Support Service and the Rainford Trust to support the funding of food parcels in South Africa, was greatly appreciated.

The total amount spent in the year to 31st March 2018, on services and support to beneficiaries, was £3,272,000.



The Evesham Group in Worcestershire enjoyed an afternoon tea at The Evesham Hotel.

Calling former members of the Pilkington Golfing Society

Do any golfers know the whereabouts of two golf trophies?

We have been asked by beneficiary Kenneth Ford if anyone knows the whereabouts of the Lord Cozens Hardy Cup or the Spring Cup?

Kenneth had previously won the Lord Cozens Hardy Cup and was wondering what had happened to it. The Pilkington Golfing Society held events on various courses around the country to win these cups, so it could be anywhere!

If anyone has information, please contact the Welfare Office on 01744 457920.

What's on

Please ring 01744 457909 for further details

DONCASTER

Silver Leaf Club: 2.00pm-4.00pm.
2nd Thursday in the month at Pilkington Recreation Club, Kirk Sandall. All Pensioners and Non-Pilkington Friends. Membership fee applies, £10 per annum.
Day Club: 10.00am-3.00pm, Wednesdays every week at Pilkington Recreation Club, Kirk Sandall. Fee applies - £5.00.
Contact Angela Shepherd 01302 891212.

NORTH WALES

St Asaph Self-Help Group: Meets 1st Tuesday every month at Rhuddlan Community Centre at 2.00pm.
More information: Mr G Jones on 01745 332517.
Monday Club: 11.00am-2.00pm. First and third Monday each month. Community Hall, Rhuddlan.
Contact: Peter Greulich 01745 814341

SOUTH WALES

Self-Help Group: Fortnightly (Wednesdays) between 2.00pm-4.00pm PILCS Social Club, New Road, New Inn, Pontypool.
Day Club: Meets monthly on a Friday 11.00am-3.00pm at 'Widdershins' East Avenue, off Greenhill Road, Sebastopol. Contact: Sally Lewis on 07788 956 439.

WEST MIDLANDS

Sourbridge/Weldall Group meet for coffee mornings on Fridays every 3 months at Age Concern.
Contact: Carol Priest 01384 637604
Evesham Self Help group meet approx 3 times a year. Chance people are welcome to come along to this too.
Contact: Carol Priest on 01384 637604.

ST HELENS WELFARE LEISURE CENTRE

Monday
Sewing Group: 9.30am - 12.30pm (Patchwork quilting etc).
Men's snooker group, Monday, Wednesday and Friday afternoons
Tuesday
Art Group: 1st & 3rd Tuesday of every month. 9.30-12.30 pm
50+ Ladies Keep Fit: 2.00pm-3.00pm
Pilkington Choir: 7.45pm
Wednesday
Ramblers' Coffee Morning: 10.30am (1st Wednesday in every month).
Water Colour Painting: 9.30am (2nd & 4th Wednesday in every month) inc. Beginners Section.
Snooker and dominoes, 1pm.

Thursday

Chi Kung: 10.30am-11.30am.
Tai Chi: 11.45am-12.45pm.
Ladies Crown Green Bowling 1.30pm-5.30pm.
Indoor Bowling – November to March: 1.00pm - 6.30pm.
Fridays
Alternate Fridays
Companions: 2.00pm.Bingo

SELF-HELP GROUPS

There are seven geographically dedicated groups in and around St Helens. Each group meets once a month and participates in a varied programme of events.

Sutton

The Blue Room, Shining Light, Sutton Manor Primary School, Forest Road, Sutton.
1st Wednesday of each month 10.30 am-12 noon.

Eccleston

St Luke's Church, Knowsley Road, Eccleston.
1st Thursday of each month 10.30am-12 noon.

Haydock

St James Church, Church Road, Haydock.
2nd Wednesday of each month 10.30am-12 noon.

Burscough Ormskirk Social Group

Older People's Club, Lord Street.
3rd Tuesday of the month, 2.00pm-4.00pm.

St Ann's Social Group

St Ann's Millennium Centre View Road, Rainhill.
2nd Monday of the month 10.30am-12 noon.

Moss Bank Social Group

Moss Bank Mission, Moss Bank Road, St Helens. Last Tuesday of the month 10.30am-12 noon.

Thatto Heath

St John's Church, Crossley Road, Thatto Heath.
3rd Thursday of the month, 1.30pm-3.00pm.

GENERAL DATA PROTECTION REGULATION (GDPR)

As a data controller, the Pilkington Family Trust, managed by Pilkington Retirement Services Limited, controls and processes personal information on behalf of its beneficiaries. Personal information is information, or a combination of pieces of information, that could reasonably allow you to be identified. The organisation is required under data protection regulations to process this information fairly and lawfully.

As a data controller the Trust must give to its beneficiaries certain information, commonly called a "privacy notice" about the sort of information they hold, the purposes for which it is used and individual's rights in relation to their data. The provision of your personal data is not a statutory or contractual requirement. The Pilkington Family Trust must have a legal reason to use your personal information and in most cases it will require your consent to hold your personal information. In some cases it will be to meet the Trust's legitimate interests to administer and deliver the Trust's welfare programme. It is your choice as to whether you wish to provide personal information to the Pilkington Family Trust. Without your personal information the organisation may be unable to provide you with any assistance.

What information do we collect about you?

We hold or will collect personal information about you from a variety of sources, including information from you directly, information from Pilkington Group Limited, and information we get from other sources, including local authorities, health and social care providers and other support service providers for services we may commission on your behalf. The personal information we will hold will include data such as name, date of birth, marital status, national insurance number, address, telephone, e mail, etc. and, if essential, financial information as well as pertinent details about your general health and well being. The information we hold may also include similar personal information about your partner and their general health and well being. Where necessary, contact details of other family members may also be held. If you provide contact details of other people please ensure they have given you their agreement.

How we will use the information about you?

The personal information will be held and used for the purposes of providing information and support services to you or your partner from the Pilkington Family Trust. These services, which may vary, are provided as appropriate to your circumstances. To allow us to provide services you may receive

■ Visits from employees of the Pilkington Family Trust who will notify the organisation as to your well being and any partner's well-being.

■ Communication and information from the Pilkington Family Trust about the services available.

The Trust's publications and website may use images of groups and events.

Information Sharing

To be able to provide support services personal information could be given to Pilkington Group Limited, health and social care providers and other support service providers for services we may commission on your behalf. Names and addresses will be provided to a third party in order to distribute publications to you from the Pilkington Family Trust. Disclosure of personal information will not be made to any other third party without yours or your partner's consent unless required by law.

If the organisation wished to further process your personal information for a purpose other than already notified the organisation will contact you prior to that further processing with information on that other purpose and ask for your consent to process.

Security & Storage

We have in place measures to protect the security of your personal information and keep it confidential. We review these measures regularly to make sure they remain appropriate.

When sharing your information with other third parties we will make sure that they also have measures in place to protect it and keep it confidential and agree to use the personal information only for the purposes we set out.

Your personal information will be retained for as long as the Trust has a relationship with you or your partner. When deciding how long to keep your personal information after our relationship with you has ended we will take into account any legal obligations.

Your Rights

You have rights regarding your personal information including the right, in certain circumstances, to access, correct, delete or transfer your personal information or to restrict or object to the Trust's use of it. Where you have given us consent to process your data you may take back your consent at any time by contacting the Company Secretary/Business Administration Manager at the contact details below. If you would like to discuss or exercise your rights at any time please contact us. You have the right of access to any personal information we may hold free of charge unless the request is

excessive or manifestly unfounded. This request is subject to certain exceptions under the Regulations.

How To Contact Us

For any queries regarding the holding of your personal information or a request for access you may contact in the first place the Company Secretary/Business Administration Manager at Pilkington Family Trust, Units 16-20 Chalon Way Business Park, Chalon Way East, St Helens, WA10 1AU or enquiries@pilkingtonfamilytrust.com

You also have the right to lodge a complaint to the Information Commissioner's Office at www.ico.org.uk with regard to the handling of your personal information.

We encourage you to let us know if your personal information changes or if you think the information we hold about you is out of date.

Changes to this Policy

The Trust may update this privacy notice from time to time. You will be able to see when the privacy notice was last updated because a revision date will be included. Updates are effective from the date on which they are posted on the Trust's website, www.pilkingtonfamilytrust.com